

HOOFERS RESALE 2017

FAQ

Where can I park?

- We will be directing vehicles with street signs to Lot 17, near Engineering Hall on Engineering Drive Ramp. Event parking will be \$5 per vehicle.

What is the return policy?

- All sales are final. Please be sure you double check your items for damage prior to purchase and come prepared with correct sizes if shopping for someone else, as we do not accept returns or allow refunds.

How do I price my gently-used gear at Public Check-In?

- Volunteers will be available to help you decide how to price your gear. Please double check our list of indemnified items before arriving, we will not accept indemnified items.

How will I know if my Public Check-In item is sold?

- Check hoofersns.org/resale for all sold items. There will be a link supplying your item information that will be updated twice, daily.

How will purchases from Resale be shown in my credit statement?

- "UW Dining." This is because our Point of Sales system is the same system used within the Union for their dining kiosks

What can I expect if I arrive Saturday morning?

- Building doors open at 7:00am. Line formation will start shortly before 9:00am and access to the sale floor will open at 9:00am sharp.
- We have a ticket system set up for the beginning rush of the sale and to also help us ensure we do not go over capacity in our sale room - so be sure to grab your ticket from the window upon arrival at Union South!!! If you are unsure where the ticket window is, please ask one of our Resale volunteers wearing a bright orange or yellow tshirt.

Where can I get food?

- Nearby restaurants, as well as a number of kiosks located right inside Union South.

What type of items are sold at the Resale?

- There will be nordic ski gear, downhill ski gear, snowboard gear, as well as a few odds and ends such as apparel, snowshoes, and winter accessories. These items may be used or new, and a selection for both adults and children.